

COMPLAINT FORM

Seller's details and shipping address: Bartosz Sikora running a business reported to CEIDG under the name BARTOSZ SIKORA Cottonmoose ul. Wilsona 88, 42-202 Częstochowa, NIP: 9512163862

I would like to inform you about the complaint of the following product:

order number	
product name and type	
product price	
date of purchase	
date of finding the defect	
circumstances of finding a defect	

Buyer's data and other information:

name	
e-mail address	
payment method	
bank account number	
reason for complaint	1) damaged lock / clasp 2) ripping / cracking at the seam 3) other
expected solution	1) defect removal (repair) 2) replacement with a new product 3) withdrawal from the contract and refund 4) price reduction

The administrator of personal data is Bartosz Sikora running a business under the name BARTOSZ SIKORA Cottonmoose.eu Wilsona 88, 42-202 Częstochowa. The personal data indicated in this form are necessary to consider the complaint. The processing of data will be carried out for the period of considering the complaint, unless the provisions of generally applicable law authorize or oblige the Administrator to process them longer. Detailed information on the terms and conditions of personal data processing is provided in the Privacy Policy.

Please send the completed form together with the product to which the complaint relates to:
Cottonmoose.eu Wilsona 88, 42-202 Częstochowa.

Date and Buyer's signature
(if on paper)

PLEASE PACK THE PRODUCT SAFELY, SO IT WILL NOT BE DAMAGED IN TRANSPORT